

HOLY RETRO

PRIVACY POLICY

Last updated: May 14, 2026

This Privacy Policy explains how Holyretro.com (referred to as the "Site", "we", "us", or "our") collects, uses, and shares your personal information when you visit, use our website, or make a purchase from holyretro.com, or when you interact with us through our services.

In this policy, "you" refers to any visitor, customer, or user of the Site. Please read this Privacy Policy carefully.

1. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our business, legal requirements, or service providers. When updates are made, we will post the revised version on this page and update the "Last updated" date.

2. Information We Collect

We collect personal information in several ways depending on how you interact with the Site.

2.1 Information You Provide Directly

We may collect:

- Contact details such as your name, email address, phone number, and billing or shipping address.
- Order information including products purchased, payment confirmation, and delivery details.
- Form submissions including messages sent through Wix contact forms or enquiry forms.
- Account information if you register an account, including login details.
- Customer support messages and any communication you send to us.
- Newsletter or marketing sign up details if you subscribe to emails.

You can choose not to provide certain information, but some services may not function properly without it.

2.2 Information Collected Automatically

When you use our Site, we automatically collect certain information such as:

- IP address
- Browser type and version
- Device information
- Operating system
- Pages viewed and time spent on pages

- Referring websites or links

This data is collected using cookies, pixels, and similar tracking technologies used by Wix and related tools.

2.3 Information From Third Parties

We may also receive information from third parties such as:

- Wix, which provides the platform that hosts and operates our website.
- Payment providers that process transactions securely.
- Email marketing tools connected to our Wix account.
- Analytics and advertising partners that help us understand website performance.
- Delivery and logistics partners where applicable.

All third party information is handled in line with this Privacy Policy.

3. How We Use Your Information

We use your personal information for the following purposes:

- To provide and operate the website and services.
- To process payments and fulfil orders through Wix Payments or other providers.
- To manage shipping, returns, and customer service enquiries.
- To send transactional messages such as order confirmations and updates.
- To send marketing emails where you have opted in.
- To improve website performance using Wix Analytics and related tools.
- To detect fraud, security issues, or misuse of the website.
- To comply with legal and regulatory obligations.

For users in the European Economic Area, some processing is based on legitimate interest such as improving services and preventing fraud.

4. Cookies and Tracking Technologies

We use cookies and similar technologies to operate and improve the Site. These may be used for:

- Website functionality and performance.
- Remembering user preferences.
- Analytics and traffic measurement through Wix tools.
- Marketing and advertising performance tracking.

You can control cookies through your browser settings. Disabling cookies may affect how the Site functions.

Our website may also respond to Global Privacy Control signals where supported, treating them as requests to opt out of data sharing or targeted advertising.

5. Wix Platform and Services

Our website is hosted on Wix.com Ltd. Wix provides us with the online platform that allows us to sell products and manage services. Your data may be stored through Wix data storage, databases, and general Wix applications. Wix stores your data on secure servers behind firewalls. You can review Wix's privacy practices directly via the official Wix Privacy Policy.

6. How We Share Your Information

We may share your information in the following cases:

- With Wix and integrated Wix services required to operate the website.
- With payment processors to securely handle transactions.
- With shipping and fulfilment providers to deliver your orders.
- With marketing and email tools connected to Wix.
- With analytics providers to improve website performance.
- With legal authorities if required by law.
- During business transfers such as mergers or restructuring.
- With your consent or at your direction.

We do not sell your personal data in the traditional sense, but some data sharing for advertising may be considered "sharing" under certain privacy laws.

7. Marketing and Communications

If you opt in, we may send you email updates, product news and offers, abandoned cart reminders, and promotional campaigns. You can unsubscribe at any time using the link in any email or by contacting us directly.

8. Data Retention

We keep your personal data only as long as necessary to provide services, process orders, comply with legal obligations, resolve disputes, and enforce agreements.

9. Data Security

We take reasonable steps to protect your personal data, including relying on Wix's built-in security infrastructure. However, no system can guarantee absolute security.

10. Your Rights

Depending on your location, you may have rights such as accessing your personal data, requesting correction of inaccurate data, requesting deletion of your data, objecting to or restricting processing, requesting data portability, withdrawing consent for marketing, and opting out of targeted advertising where applicable. We may need to verify your identity before responding to requests.

11. Children

Our Site is not intended for children. We do not knowingly collect data from individuals under the age of 16. If we become aware that we have collected such data, we will delete it.

12. Third Party Links

Our Site may contain links to third party websites. We are not responsible for the privacy practices of those sites and recommend reviewing their policies separately.

13. International Data Transfers

Your data may be transferred and processed outside your country of residence. Where required, we use appropriate safeguards such as standard contractual clauses.

14. Contact Us

If you have any questions about this Privacy Policy or your data, you can contact us through the contact details provided on [Holyretro.com](https://www.holyretro.com).